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Sr. Maintenance Tech Position Description

Company Overview:

Custom Profile (<http://www.custom-profile.com>) is a privately held manufacturer of plastic extrusion products with approximately \$25 million in annual sales and 165 employees at its locations in Grand Rapids, Michigan and Juarez, Mexico. The company is owned by (1) Blackford Capital, a private equity firm with offices in Grand Rapids, MI and Los Angeles, CA, and (2) Sam Nicholas, the founder. Founded in 1992, Custom Profile has enjoyed consistent annual growth in its revenues and earnings during its 20 years in operation. Custom Profile boasts a blue chip customer base, including Herman Miller, Haworth, Whirlpool, Electrolux, Hoover, Steelcase, and others.

Job Description:

This position requires responsibility for the safe repair and troubleshooting of plastic extrusion equipment. Perform mechanical maintenance and preventive maintenance paying attention to quality customer service.

Essential Duties and Responsibilities:

- Trains operators on setup/preventative maintenance of machines and equipment.
- Provides guidance and basic instruction to less experienced personnel.
- Identifies and troubleshoots processes, material or equipment problems to minimize downtime.
- Performs preventative maintenance, equipment repairs, equipment improvement, equipment upgrades and equipment installations on the factory equipment in assigned areas.
- Responds to calls from production for emergency repairs or down equipment in a timely manner.
- Performs a variety of service work in one or more specialized building system such as, Mechanical, Electrical/Electronic, Hydraulics, Pneumatics, Machine Servicing, etc.
- Identifies and improves safety issues within production areas.
- Ensures all issues and projects are addressed appropriately and efficiently
- Consults with other Maintenance, Engineering and Manufacturing employees to identify and resolve all maintenance issues in a timely manner.
- Assist in start up and shut down of plant as needed.
- Ensures that maintenance coverage for production areas is provided for all times.
- Maintain 5S environment in work area and Tool Shop.
- Follows lock out tag out procedures and all other safety rules where required.
- Performs other tasks and assignments assigned by Manager.

Qualifications and Requirements:

- Industrial Maintenance Technology Associates degree Required (or equivalent)
- Proficient computer skills including but not limited to Microsoft Office
- Proficient verbal, written and interpersonal communication skills.
- Lock-Out Tagout Experience Preferred
- Experience with MIOSHA Standards Preferred
- Positive teamwork and attitude required to support the manufacturing environment.
- Great mechanical aptitude and ability to troubleshoot and resolve mechanical problems with the use of basic maintenance shop tools.
- Experience with an ERP or PM system preferred.

Physical Demands:

- Must be able to frequently lift and/or move up to 50 pounds.
- Noise level in the work environment is moderate.
- Hearing protection preferred in many areas of the company
- Safety glasses and steel toe shoes must be worn on the production floor